

Voluntary Email Communication Opt-In Consent

We understand that you may desire for Memorial Regional Health and MRH's contractors, vendors, and agents (collectively "Authorized Parties") to communicate with you by email (including communications with protected health information). Because email is not secure, you must affirmatively opt in to receive communication from Authorized Parties by email. Please read and consider the risk factors below before signing this consent.

If you want Authorized Parties to communicate with you by email, you must sign this consent. When you agree to receive protected health information by email communication, you understand that the information that is sent to you is not encrypted. Third parties may be able to access the information and read it since it is sent over the internet or if they access your email account. By signing up to receive communication by email from Authorized Parties, you understand the risk with communication by email. You may revoke your consent at any time for future communications by sending a letter to MRH Medical Records, 750 Hospital Loop, Craig, Colorado, 81625, or emailing mrmrh@memorialrh.org. You understand that processing the revocation may take up to 20 days and emails already scheduled to be sent out during that time will still be sent to you.

Email communications may include, but are not limited to, appointment reminders, scheduling reminders, and billing statements.

SOME RISKS OF EMAIL COMMUNICATION

- Email is inherently unsecure unless it is fully encrypted. Most emails and email service providers do not provide fully encrypted email. Authorized Party email communication with you will not be encrypted.
- An email service provider may retain or inspect copies of emails.
- Copies of emails may exist even after you delete it.
- It is easy for third parties to send fake emails.
- Email can be forwarded to third parties, printed, stored in multiple electronic forms, and may be received by an unintended recipient or sent to an unintended recipient.
- Emails can be used for what are commonly referred to as Phishing schemes, where a third party tries to use an email to obtain personal information from you.
- Emails can spread viruses to your computer.
- Email will be sent via open channels, meaning a third party could intercept and read the email.

Your Responsibilities:

- If you communicate back to an Authorized Party via email and do not hear back, it is your responsibility to follow up.
- You understand that email is not a substitute for office visits or phone calls.
- You understand that no emergency situation should be communicated via email.

THIS CONSENT ALLOWS AUTHORIZED PARTIES TO COMMUNICATE WITH YOU (INCLUDING COMMUNICATIONS WITH PROTECTED HEALTH INFORMATION) VIA OPEN, UNSECURED EMAIL AND INTERNET. THIS CONSENT APPLIES TO ANY EMAIL ADDRESS THAT YOU PROVIDE TO AN AUTHORIZED PARTY. BY SIGNING BELOW, YOU ACKNOWLEDGE THAT YOU UNDERSTAND THE RISK OF EMAIL COMMUNICATION AND STILL DESIRE FOR AUTHORIZED PARTIES TO COMMUNICATE WITH YOU VIA EMAIL. YOU RELEASE AUTHORIZED PARTIES FROM ANY AND ALL LIABILITY RELATING TO COMMUNICATING WITH YOU VIA EMAIL.

Patient or Patient Representative _____ Date _____

If Patient Representative, relation to patient _____

PATIENT LABEL HERE