

HERE FOR *life*

2023


Report to the Community



[memorialregionalhealth.com](https://www.memorialregionalhealth.com)



2023 Procedure/Visit Numbers


 Inpatient Stays	1,401
 ED Visits	6,356
 Clinic Visits	31,949
 Surgeries & Procedures	1,381
 Inpatient Lab Procedures	59,927
 Outpatient Lab Procedures	6,517
 Radiology Procedures	16,846
 PT (Inpatient & Outpatient)	6,715
 OT (Inpatient & Outpatient)	1,667
 Speech (Inpatient & Outpatient)	1,236

Mindy was so *calm, kind* and explained everything so thoroughly.

– Sandra K.



2023 Staff Count

Advanced Practice Providers	13
Behavioral Health Provider	1
Clinical Support 	114
Employed Physicians	13
Non-Clinical Support	141
Nurses	82
TOTAL	364



2023 Financial Highlights

WHAT WE SPEND

Salaries & Wages	\$24,144,892
Employee Benefits	\$7,242,571
Contract Salaries & Expenses	\$2,497,499
Purchased Services & Professional Fees	\$10,046,340
Minor equipment	\$153,647
Supplies	\$9,034,979
Depreciation & Amortization	\$4,306,557

CHARGES

Medicare	44%
Medicaid	20%
Commercial Insurances	32%
Self-Pay	4%
Total Services Provided	\$127,821,273

DEDUCTIONS

Insurance Contract Adjustments	\$51,036,994
Self-Pay Charity Care	\$760,680
Self-Pay Bad Debt	\$4,431,361

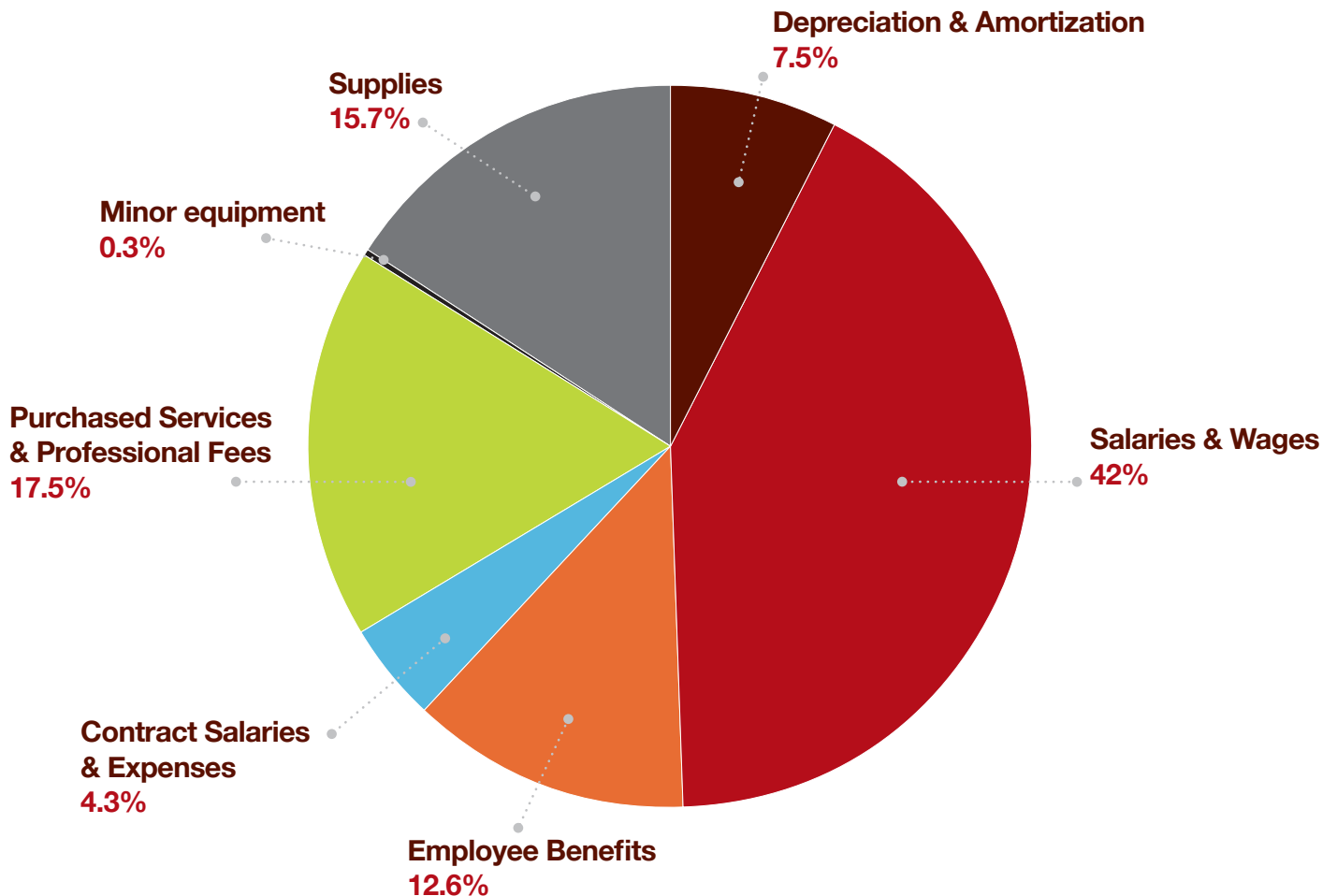
IN ADDITION WE RECEIVED

Other operating revenue	\$1,245,122
Donations & Grants	\$1,224,023
County Support	\$1,261,829
Other Income	\$28,513

TOTAL OTHER REVENUE \$3,759,487

Financials have not been audited.

Financial Overview





We live together, in this place called *home*.

2023 Highlights

- Brought back the **Community Health Fair** to provide community outreach and vital medical screenings
- Provided a **3% Cost of Living Raise** to remain consistent with inflation
- Proudly supported **29 Community Events**
- Took steps to implement **on-site security, 7 days/week during the evenings/nights** when other resources are less available to combat the violence experienced by the healthcare workforce
- **Opened Infusion Clinic to 5 days per week** to better serve a growing population
- Participated in the **Yampa Valley Regional Airport, multi-agency, live action drill**
- **Turnover continues to decline.** In 2022, the annual employee turnover was 29% and we ended 2023 with 24% turnover (industry standard is 23%)
- Implemented a robust **cyber-security program** to ensure that patient and employee data remains safe
- **Reduced the number of travelers from 19 to 9**, which equates to about \$1.5 million in annual savings
- Volunteered to provide and serve meals at **St. Michael's Community Kitchen**

It was very helpful to have the overnight support of a *caring staff* after my surgery. I am grateful to have had friendly and helpful people take care of me right here in Craig.

– Tom K.

Awards & Recognitions



Olivia Scheele, Infection Preventionist at Memorial Regional Health, was selected as one of the distinguished inaugural recipients of the APIC CAH Scholarships, a national honor awarded to only three individuals out of 425 applicants. The \$50,346 scholarship is poised to revolutionize the quality of care at Memorial Regional Health and contribute to the broader field of infection prevention.



MRH was recognized for **Performance Leadership by the Chartis Center for Rural Health.** Compiled by the Chartis Center for Rural Health, the Performance Leadership Awards honor top quartile performance (i.e., 75th percentile or above) among rural hospitals in Quality, Outcomes and/or Patient Perspective.



This is the *best thing I ever did.* Within two months, I was back to my normal routine and pain-free. – Phil S.

Awards & Recognitions *continued*

Memorial Regional Health was the winner of several **Best of Moffat County Awards** from the Craig Press. We are honored to receive these awards as readers and members of the local community celebrate the best that Moffat County has to offer.



**Best Place to Work
>20 Employees –
MRH**

**Best Nurse or Nurse
Assistant –
Erica O'Mailia**

**Best Physical Therapy
Center –
MRH Rehab**

**Best Physician or PA –
Dr. Elise Sullivan**

**Best Medical Clinic –
MRH Medical Clinic**

**Best Non-Profit –
Open Heart
Advocates**

**Runner-up:
Pharmacy –
Community Pharmacy**

**Physician or PA –
Carol Bolt, PA-C
Mental Health Provider –
Dr. Aaron Stewart**

**Also on the List:
First Responder – Sara Kurz
Salad – Mountain Café
Eye Clinic – MRH
Nurse or Nurse Assistant –
Jessie Grandbouche**

Population Health

In 2023, MRH's Care Coordination team documented **1,151 patient encounters across 543 unique patients**. The Care Coordination team provided community members assistance in regard to food insecurity, housing instability, transportation assistance for rides in-town and out-of-town to medical appointments; helping patients access preventive health care services; and improve health outcomes by providing patient navigation services for patients struggling to manage chronic health conditions. Additionally, through generous financial support



from the City of Craig Housing & Food Grant and the Moffat County United Way Human Resources Coalition (HRC) grant funding, **MRH invested \$18,167 back into the community by providing direct assistance to people needing help paying for a variety of social and health needs**. MRH also established an in-house food pantry, to ensure no patient goes home hungry, while other resources are put in place for long-term support for nutrition resources.

It's your community, and it's our responsibility to provide access to healthcare resources and to support organizations like these.

In 2023, Memorial Regional Health Supported:

Bear River Young Life

Boys & Girls Club of Northwest Colorado

Carroll A Moore Scholarship

City of Craig Parks & Rec - Whittle the Wood

City of Craig Parks & Rec - Where the Hell is Maybell

City of Craig Parks & Rec. Scholarship Program

Colorado Cruisers

Craig Concert Association

Craig Police Department - K9 Unit

Craig Rotary Club

Craig Skijoring

Craig Youth Hockey Association

KRAI Holiday Drive Sponsor

MCHS After Prom Party

Memorial Regional Health Foundation

MoCo Trails, 30K Race

Moffat County Balloon Festival

Moffat County Fair Jr. Livestock Sale

Moffat County Fair, Gold Sponsor

Moffat County School District

Moffat County School District Athletics

Northwest Colorado Health Rubber Ducky Race

Public Safety Night at the Fair

St. Michael's Community Kitchen

Sunset Elementary Robotics

The Health Partnership

United Way of the Yampa Valley

Victory Motors Cancer Drive

Yampa Valley Golf Association

